

Company Name:	ACI Global Pty Ltd
ACN/ABN:	110 019 460
Address:	Remote Access MS Teams
Date:	A culmination of meetings held from July 2022 through to August 2022.
Document Type:	Minutes of Management Review.
Present:	Directors and Executive
Follow up from previous reviews:	Ian reported on past Executive meeting reviews May through to July with the issue regarding re certification discussed. General Business: Stage 1 Audit completed and Tabled
Governance, Compliance and Collaborative relationships.	MD tabled the Quality Improvements Register to provide full evidence of continued updates to Online Business Manual and e-quip issues.
Learner and other Beneficiary satisfaction and feedback:	Reviewed with no issues to report.
Audit Results including Stage 1 (Adaptive) and Self Assessment	Stage 1 from Adaptive tabled and Self Assessment completed
Financial update Debt to Equity Ratio and review of enterprise risk process:	MD reported confirmed 2021/2022 Zero debt to equity ratio has been achieved with the Company ASIC statement tabled Solvency Statement signed. Updated Company Statement has been updated within the online EOMS Manual.
Strategic Management Plan, Enterprise Risk Management Plan (ERMP) including SWOT, Pestle and Compliance Assessment	Small amendments made catering for the additional statement regarding “Primary Duty of Care” within all online courses
Core Business Processes	All processes reviewed with no issues.
Core Values and Performance of business objectives:	All objectives reviewed in line with Targets
Annual CSR Report	The annual CSR report was tabled, updated with no issues
Incidents, non-conformity and corrective actions:	No issues refer to CSR Report on Website.
Monitoring and measurement results:	Internal audit program and plan updated, Self Assessment, SWOT and Pestle – Reviewed (Duty of Care added)

	<p>Interested Parties – Reviewed</p> <p>Core Processes – Reviewed</p> <p>Leadership and commitment – Reviewed</p> <p>Compliance and Governance – Updated (Duty of Care)</p> <p>Risk and Opportunities – Updated Compliance and Primary duty of care</p> <p>Business Objectives – Reviewed</p>
Self-Assessment Outcomes:	Quality Improvements Register Table distributed.
Learning Services Assessment and Examination Platform e-Campus review of performance targets in delivery of learning outcomes:	No Issues.
Review of verification of competence of staff, facilitators and mentors from both the organisation and its interested third parties:	No issues
Resource planning and verification of facilitators and staff (VOC) and capability and maturity:	No issues to record.
Actions to address Risk and Opportunities	Duty of Care added to Risk Matrix
ISO Certification Standards:	MD reported that Adaptive Certification have been contracted to provide Certification services with the scope to remain unchanged but the additional standards of Quality, Health and Safety and Environmental will now be added to the Certification Scope. Stage 1 commenced 14/07/2022 (Completed)
Performance of Interested Parties. (Collaborative Business Relationship Management Plan (RMP))	No issues
Opportunities for continual improvement	Primary Duty of Care added
General Business:	Further discussions around non accreditation of ISO 21001 discussed but it will be covered within the scope and Stage 2 to be undertaken within 60 days
Closure:	There being no further business the meeting was closed.